

Fully funded online doctor consultations for COVID-19

As an Engen Medical Benefit Fund (EMBF) member, you have access to an online healthcare platform that provides easy access to a COVID-19 risk tool, to help understand your personal risk for COVID-19 and, where needed, facilitate immediate access to doctor consultations and advice.

Globally, telemedicine has proved invaluable in the management of this disease. Many governments and healthcare systems advocate for digital healthcare tools and virtual consults to be the first step and primary means of healthcare support during the COVID-19 outbreak.

Why are online doctor consultations important during COVID-19?

- The online doctor consultation platform makes it possible for you to access a healthcare professional without having to travel to a healthcare facility.
- This means that doctors can identify virtually whether you need referral to hospital whilst reducing overcrowding at clinics and general practitioner's rooms where there is greater risk of the virus spreading. This safeguards the health of our doctors and healthcare workers who are providing care to patients with COVID-19.

How to book an online doctor consultation?

Start the process by visiting EMBF's [COVID-19 information page](#).

- If you are not already registered on the website, then you would need to register for online doctor consultations
- Answer the short risk assessment questions about your symptoms
- If you are considered to be at high-risk of having COVID-19 you can book an online consultation with your doctor or a dedicated COVID-19 Care Team of doctors.

How will COVID-19 online consultations be paid?

These COVID-19 online consultations will be paid from the Scheme's risk benefits.

For more information, visit our dedicated [COVID-19 information page](#).