

1. INTRODUCTION

Discovery Connect Distribution Services, FSP number 46336, hereby declares that the representative who rendered the financial services is employed and mandated to render financial services on behalf of Discovery Connect Distribution Services.

- We accept responsibility for any activities performed within the scope/mandate of, or in the course of implementing any contract or mandate relating to the financial services rendered by the representative.
- We confirm that the representative meets the fit and proper requirements prescribed by the FAIS Act to render financial services.
- Discovery Connect Distribution Services holds the necessary Professional Indemnity Cover, and the representative is remunerated on a monthly basis by means of fees paid to him/her by the Discovery Connect Distribution Services.
- The representative does not directly or indirectly hold more than 10% of Discovery's shares, nor any equivalent substantial interest in any of the companies or products within the Discovery Group.
- The representative receives more than 30% of his total remuneration from Discovery Connect Distribution Services.
- Discovery Connect Distribution Services has a Conflict of Interest Management Policy, a copy of which can be made available upon request.

2. PRODUCT SUPPLIER | COMPANY DETAILS

| The representative is authorised to provide financial services on behalf of the following product suppliers: | FSP Number | Contact number |
|--|------------|----------------|
| Discovery Vitality (Pty) Ltd | 23010 | 0860 998877 |
| Discovery Health Medical Scheme; Discovery Health (Pty) Ltd | 18564 | 0860 998877 |
| Discovery Life Ltd | 18147 | 0860 005433 |
| Discovery Insure Ltd | 43064 | 0860 751751 |
| Discovery Life Investment Services (Pty) Ltd (Discovery Invest) | 30277 | 0860 675777 |
| Discovery Bank Ltd | 48657 | 0860 112265 |

The registered address for the above entities is 1 Discovery Place, Sandhurst, Sandton, 2196.

3. COMPLAINTS

Discovery

Should you have any concerns or complaints, you can contact Discovery's Chief Compliance Officer. Email: compliance@discovery.co.za

FAIS Ombud

The FAIS Ombud is an independent and impartial dispute solution tribunal which investigates, considers and disposes of complaints by consumers against financial services providers as required by the FAIS Act

Postal: PO Box 41, Menlyn Park, 0063

Physical: 125 Dallas Avenue, Menlyn Central, Waterkloof Glen, Pretoria, 0010

Telephone: 012 762 5000 / 012 492 9711 / 0860 066 3274

Fax: 086 546 5694 / 012 348 3447

Web: www.faisombud.co.za

4. PRODUCT CATEGORIES

Discovery Connect Distribution Services is licensed for the following product categories.

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|---|
| Long-Term Insurance subcategory A |
| Short-Term Insurance Personal Lines |
| Long-Term Insurance subcategory B1 |
| Long-term insurance subcategory B2 |
| Long-term Insurance subcategory B2-A |
| Long-term Insurance subcategory B1-A |
| Short-term Insurance Personal Lines A1 |
| Long-Term Insurance subcategory C |
| Retail Pension Benefits |
| Short-Term Insurance Commercial Lines |
| Pension Funds Benefits |
| Debentures and securitised debt |
| Participatory interests in a collective investment scheme |
| Health Service Benefits |
| Long-term Deposits |
| Short-term Deposits |

5. PRIVACY STATEMENT

5.1 Definitions

"Personal Information" refers to personal information about you, your spouse, your dependents and your beneficiaries (as relevant). It includes information about health, financial status, gender, age, contact numbers and addresses.

"Discovery" refers to Discovery Limited, Discovery Health (Proprietary) Limited, Discovery Life Limited, Discovery Vitality (Proprietary) Limited, Vitality Health style Travel (Proprietary) Limited, Discovery Insure Limited, Discovery Life Investment Services (Proprietary) Limited, Discovery Life Collective Investments (Proprietary) Limited, Discovery Nominees (Proprietary) Limited and Discovery Retirement Annuity Fund 12/8/37469, Discovery Investment Retirement Annuity Fund 12/8/37787, Discovery Preservation Pension Fund 12/8/37760 Discovery Preservation Provident Fund 12/8/3775 and Discovery Bank Limited. These entities will collectively be referred to as "Discovery", and specifically, excludes all Medical Schemes administered by Discovery Health (Proprietary) Limited.

5.2 Consent to collect, store and disclose certain information to Discovery

The privacy statement ("statement") explains how Discovery, (we/us) collect, use, disclose, share and otherwise process personal information, in line with the Protection of Personal Information Act. By consenting to the statement you are giving us permission to process personal information specifically for the purpose of rendering sound and proper financial advice, and any additional information provided by you or us to the duly authorised agent for purposes of:

- Financial needs analysis;
- Quotation and application purposes;
- Obtaining information from the financial services exchange (Astute) or any other financial institution; and
- For administration purposes within the group.
- Upselling and /or cross selling.
- Special Offerings.

We are committed to protecting your personal data -

- You have the right at any time to request us to disclose to you what personal information of yours we hold and to request us further to correct, update or delete this information.
- For more detailed information on how and why we use your personal information, including your rights in relation to your personal data, and our legal grounds for using it, please view our Privacy Policies and Statements on the Discovery website <https://www.discovery.co.za/corporate/privacy/>
- Should you believe that the integrity of your personal information or confidentiality has been breached, please contact privacy@discovery.co.za