

# 2024 DISCOVERY PREPAID HEALTH





# Contents



# Making quality healthcare

affordable and accessible for employees



## Private healthcare

Employers highly value access to affordable private healthcare. This access contributes substantially to maintaining a healthy workforce. It positively affects productivity and overall employee wellbeing.



## Buy and share

Employers can now buy and share healthcare services on a prepaid basis at competitive and affordable private healthcare rates. These healthcare services are supported by a wide distribution network and a free-to-use digital platform.



## Prepaid Health

Discovery Prepaid Health offers employees access to quality, affordable healthcare beyond traditional products from medical schemes and insurance companies. Employers can bulk-buy Discovery Prepaid Health vouchers for their employees, extending access to quality healthcare services to employees and their families.



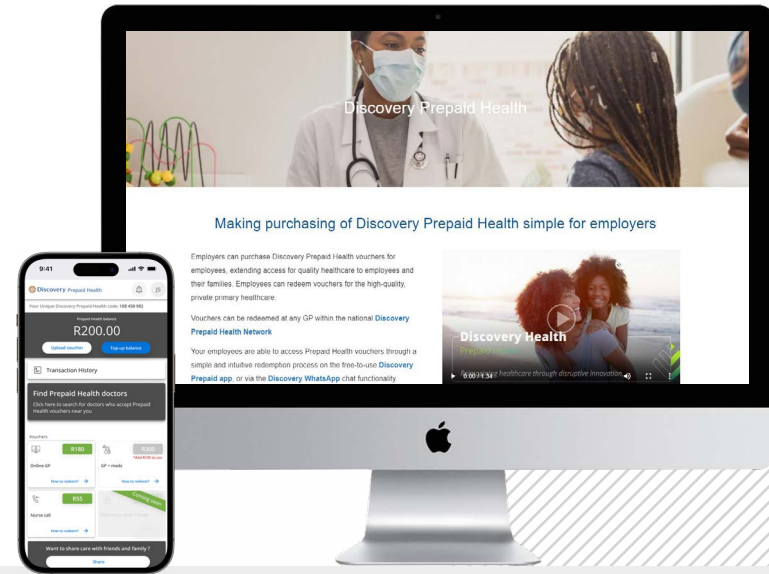
## Employer Zone

Discovery's Employer Zone allows employers to buy vouchers in bulk and distribute them to their employees.



# How to buy Prepaid Health vouchers and distribute them to your employees

## Making it easy for employers to buy Discovery Prepaid Health vouchers



### Seamless, end-to-end, online buying process available on Discovery's Employer Zone

Employers can buy, store and distribute their Prepaid Health vouchers through the Employer Zone. Employers will also have access to a Prepaid Health dashboard to analyse and track their total spend.



### Simple process to distribute and use vouchers

Employees will get an SMS with their voucher code with the option to either:

- Register on the free-to-use Discovery Prepaid platform.
- Upload their voucher through Discovery's WhatsApp chat functionality.

Employees can also share their Prepaid Health vouchers with their family and friends.



### Ability to buy affordable healthcare services in bulk for employees

Employers can buy Prepaid Health vouchers and subsidise the vouchers in full, or partially, at discounted rates. They can buy vouchers that employees can use at a network of leading General Practitioner practices nationwide for:

- An online GP consultation
- An in-person GP consultation and prescribed medicine
- A telephonic consultation with a nurse.



# Employer discounts

Employers can get discounts from 2.5% to 10% for purchases of R5,000 and more. It is tiered according to the value of the transaction. This means the more you buy, the more you save.



BULK-BUY VALUE	DISCOUNT PERCENTAGE
R150,001+	10%
R100,001 – R150,000	7.5%
R50,001 – R100,000	5%
R5,000 – R50,000	2.5%



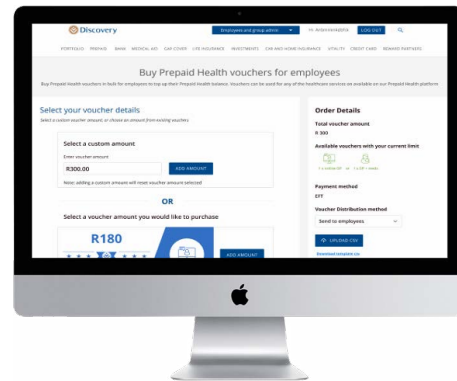
## Seamless process for employers to bulk-buy and track vouchers

### Online end-to-end buying process for employers

Existing Discovery clients and other interested employers and associations will have access to a simple bulk-buying process. This process gives their uncovered employees or members access to quality, affordable primary healthcare services.

#### Step 1

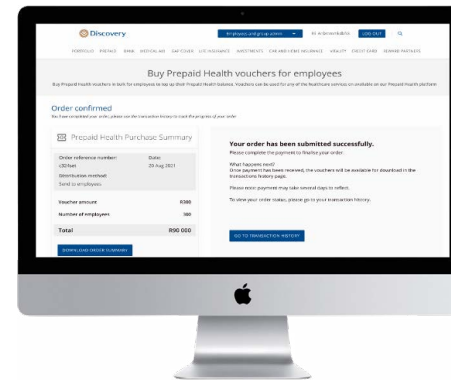
##### View and select voucher types



- Log in to Discovery's Employer Zone and navigate to **More Health Products** and tap on **Prepaid for Employees**.
- Select the number and value of vouchers you want to buy and view your quote.

#### Step 2

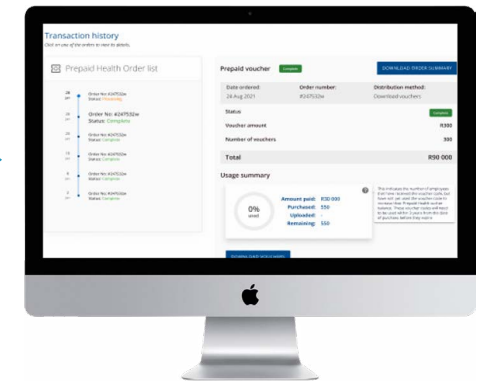
##### Accept quotation and distribute to employees



- Accept your quotation and pay by EFT within 30 days.
- You will get an email confirmation once we receive your payment.
- Choose to distribute vouchers immediately or store and send them to employees later.
- Tell your employees about Prepaid Health using our communication templates.

#### Step 3

##### Track and analyse spend



- Track your total spend and the voucher use on the Prepaid Health dashboard:
  - Monitor total Prepaid Health spend.
  - View your transaction history.
  - Track employees' use of the vouchers.
  - Access stored vouchers.

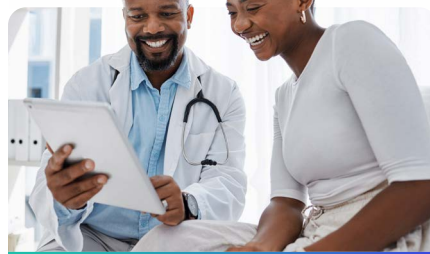


# Discovery Prepaid Health

vouchers and benefits

## What healthcare services can I buy for my employees?

The GP and nurse consultation that a Discovery Prepaid Health user accesses is of the highest quality and in line with global standards of excellence in private primary healthcare.



### **R300** GP consultation + medicine

This voucher covers a face-to-face consultation with any GP in the Discovery Prepaid Health network. It also includes the medicine needed to treat any diagnosed acute illness for five to seven days. This is when the GP prescribes and gives out the medicine.



### **R180** Online GP consultation

This voucher covers a video call consultation with any GP in the Discovery Prepaid Health network.



### **R55** Nurse call

This voucher covers a telephonic consultation with any nurse in the Discovery Prepaid Health network.



# Discovery Prepaid Health

servicing contact  
for employers

*If you are interested in Prepaid Health or need more information about the offering, please:*

- Talk to your dedicated Corporate Health Manager
- Call 0800 33 78 46
- Email prepaidhealth@discovery.co.za.

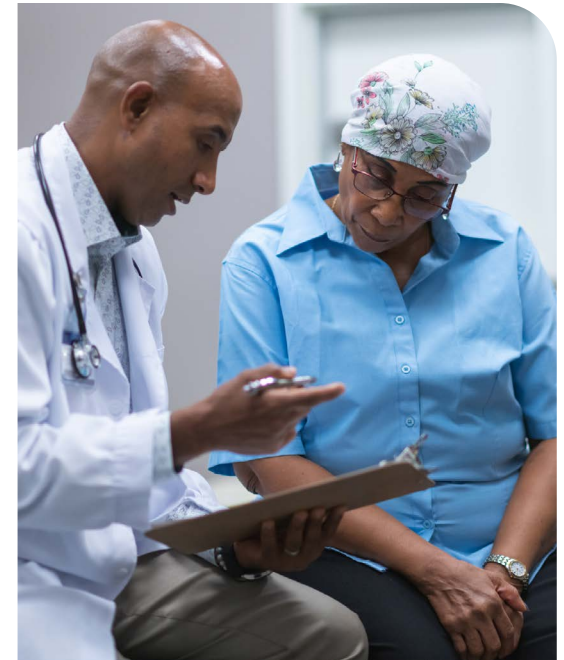
## Discovery Prepaid Health network

**Discovery Prepaid Health offers these services through a unique partnership with a strong, national network of carefully selected healthcare providers.**

These providers are committed to making sure that as many people in South Africa as possible can access affordable private healthcare of the highest quality.

Discovery Prepaid Health offers your employees a GP and nurse network where they can access healthcare services by using their Discovery Prepaid Health vouchers.

Vouchers will only be accepted by the healthcare providers in our network.



Download the Discovery Health app



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