



Discovery COVID-19 Business Support

The COVID-19 pandemic is impacting society on many levels, and employers are required to manage an unprecedented operating environment. Given the importance of protecting employees, and ensuring the continuity of operations, Discovery Health has developed a comprehensive set of COVID-19 support services to assist employers in formulating and executing an effective response to COVID-19 as their employees return to work.

<p>01</p> <p> COVID-19 Information Hub</p> <ul style="list-style-type: none"> Up-to-date COVID-19 information Employer toolkits including posters, information emails and infographics Database of approved PPE suppliers <p>CORE</p>	<p>02</p> <p> Tools to support employee wellbeing</p> <ul style="list-style-type: none"> Employee wellbeing campaigns Wellness Adviser support Emotional and financial wellbeing support Wellbeing tools for employees <p>CORE</p>	<p>03</p> <p> COVID-19 App Screening</p> <ul style="list-style-type: none"> Symptom checker completed on-site or at home Capture of on-site temperature check results into symptom checker app All screening results stored centrally <p>CORE</p>
<p>04</p> <p> COVID-19 24/7 hotline</p> <ul style="list-style-type: none"> Clinical advice and guidelines Telephonic screening, triage and referrals, for suspected cases Navigation to testing <p>CORE</p>	<p>05</p> <p> Case management for confirmed cases</p> <ul style="list-style-type: none"> Ongoing support for positive cases including daily check-ins, progress tracking, confirmation when safe to return to work Access to isolation hotels at discounted rates <p>CORE</p>	<p>06</p> <p> Contact tracing</p> <ul style="list-style-type: none"> Contact tracing toolkit including guidelines and letter templates Contact tracing support including the development of contacts list and access to a team of case managers to reach out directly to these contacts <p>CORE</p>
<p>07</p> <p> Employer alerts and reporting</p> <ul style="list-style-type: none"> Daily reporting on contact tracing, suspected cases and positive cases Weekly reporting dashboard of general queries, contact tracing and case management <p>CORE</p>	<p>08</p> <p> COVID-19 consulting services</p> <ul style="list-style-type: none"> COVID-19 modelling and actuarial projections Basic consulting on preparedness for COVID-19 <p>ADDITIONAL</p>	<p>09</p> <p> On-site response for a COVID-19 outbreak</p> <ul style="list-style-type: none"> Advice on office closure Facilitation of office sterilisation Contact tracing, screening and testing Regulatory reporting Confirmation of return to work <p>ADDITIONAL</p>

DISCOVERY COVID-19 BUSINESS SUPPORT PRICING

CORE SERVICES

The cost of the Core Services are covered by the Discovery Health Medical Scheme for employees that are members of the scheme. For employees that are not part of the Discovery Health Medical Scheme, a quote will be provided on request, at a rate of **R50.40 per employee per month** for the full Core Services package. The cost of services 1,2,3,4,7 plus the contract tracing toolkit can be quoted for separately at a rate of **R20.64 per employee per month**.

ADDITIONAL SERVICES

These services will be quoted based on the unique needs of the employer.