

QUALITY CARE IN OUR 2022

DAY SURGERY NETWORK

Find a network facility for your health plan option



Day Surgery Networks

You have cover for a defined list of procedures in our day surgery network on all plans and according to the benefits of your chosen health plan. On the Executive Plan you can use any approved facility. A clinical exceptions process applies to all cases with complex presentations and those procedures that may require an extended length of stay. The member will be transferred to an appropriate facility where required. The funding of newly licensed facilities are subject to approval by the Scheme, on all health plans.

KH KEYCARE DAY SURGERY NETWORK

Applies to members on KeyCare Core and KeyCare Plus plans. If you do not use one of these hospitals for a planned day surgery admission, you will need to pay these claims.

KS KEYCARE START DAY SURGERY NETWORK

Applies to members on the KeyCare Start plan. If you do not use one of these hospitals for a planned day surgery admission, you will need to pay these claims.

KR KEYCARE START REGIONAL DAY SURGERY NETWORK

Applies to members on the KeyCare Start Regional plan. If you do not use these hospitals for a planned day surgery admission, you will need to pay these claims.

D DELTA DAY SURGERY NETWORK

Applies to members on the Classic Delta Comprehensive, Essential Delta Comprehensive, Classic Delta Saver, Essential Delta Saver, Classic Delta Core and Essential Delta Core health plans. You are covered in full for a defined list of procedures in accordance with your health plan benefits at hospitals in the Delta Day Surgery Network.

For planned admissions for day surgery procedures to any other private hospital, you must pay an upfront amount of R9 100. This does not apply in an emergency.

S SMART DAY SURGERY NETWORK

Applies to members on the Classic Smart, Essential Smart and Classic Smart Comprehensive health plans. You are covered in full for a defined list of procedures at hospitals in the Smart Day Surgery Network in accordance with your health plan benefits.

For planned admissions for day surgery procedures to any other private hospital, you must pay an upfront amount of R10 400. This does not apply in an emergency.

C COASTAL DAY SURGERY NETWORK

Applies to members on the Coastal Saver and Coastal Core health plans. You are covered in full for a defined list of procedures at hospitals in the Coastal Day Surgery Network in the four coastal provinces (Eastern Cape, KwaZulu-Natal, Northern Cape, Western Cape).

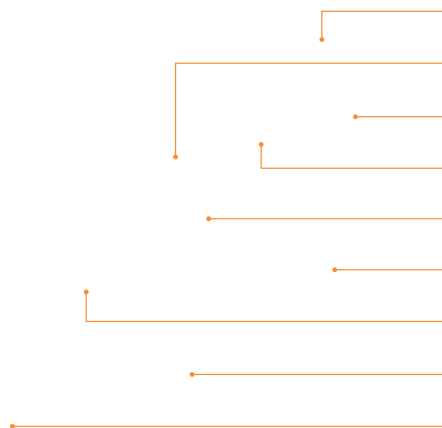
For planned admissions for day surgery procedures to any other private hospital, you must pay an upfront amount of R5 950. This does not apply in an emergency.

O DAY SURGERY NETWORK ON ALL OTHER PLANS

Applies to members on the Classic Saver, Essential Saver, Classic Core and Essential Core (excluding Delta and Coastal), Classic Priority, Essential Priority, Classic Comprehensive (excluding Delta and Smart) and Essential Comprehensive (excluding Delta) health plans, except where otherwise indicated.

For planned admissions for day surgery procedures to any other private hospital, you must pay an upfront amount of R5 950. This does not apply in an emergency.

Click on the region you would like to view



List of Procedures Covered in The Day Surgery Network

The following is a list of procedures that we cover in a day surgery network according to the benefits of your chosen health plan.

B

BIOPSIES

Skin*, subcutaneous tissue, soft tissue, muscle, bone, lymph, eye, mouth, throat, breast, cervix, vulva, prostate, penis, testes

APPROVED BREAST PROCEDURES

Mastectomy for gynaecomastia*

Lumpectomy* (fibroadenoma)

E

EAR, NOSE AND THROAT PROCEDURES

Tonsillectomy and/or adenoidectomy

Repair nasal turbinates*, nasal septum*

Simple procedures for nose bleed (extensive cautery) to this

Sinus lavage*

Scopes (nasal endoscopy*, laryngoscopy)

Middle ear procedures (mastoidectomy, myringoplasty, myringotomy, and/or grommets)

EYE PROCEDURES

Cataract surgery

Corneal transplant*

Treatment of glaucoma

Other eye procedures (removal of foreign body, conjunctival surgery (repair laceration, pterygium), glaucoma surgery, probing & repair of tear ducts, vitrectomy, retinal surgery, eyelid surgery, strabismus repair)

G

GANGLIONECTOMY

GASTROINTESTINAL

Gastrointestinal scopes (oesophagoscopy, gastroscopy, colonoscopy, sigmoidoscopy, proctoscopy, anoscopy)*

Anorectal procedures (treatment of haemorrhoids, fissure, fistula)

GYNAECOLOGICAL PROCEDURES

Diagnostic Dilatation and Curettage

Endometrial ablation

Diagnostic Hysteroscopy

Colposcopy with LLETZ

Examination under anaesthesia

O

ORTHOPAEDIC PROCEDURES

Arthroscopy, arthrotomy (shoulder, elbow, knee, ankle, hand, wrist, foot, temporomandibular joint), arthrodesis (hand, wrist, foot)*

Minor joint arthroplasty (intercarpal, carpometacarpal and metacarpophalangeal, interphalangeal joint arthroplasty*)

Tendon and/or ligament repair, muscle debridement, fascia procedures (tenotomy, tenodesis, tenolysis, repair/reconstruction, capsulotomy, capsulectomy, synovectomy, excision tendon sheath lesion, fasciotomy, fasciectomy). Subject to individual case review

Repair bunion or toe deformity*

Treatment of simple closed fractures and/or dislocations, removal of pins and plates. Subject to individual case review

R

REMOVAL OF FOREIGN BODY

Subcutaneous tissue, muscle, external auditory canal under general anaesthesia

S

SIMPLE SUPERFICIAL LYMPHADENECTOMY

SKIN PROCEDURES

Debridement

Removal of lesions* (dependent on site and diameter)

Simple repair of superficial wounds

U

UROLOGICAL PROCEDURES

Cystoscopy

Male genital procedures (circumcision, repair of penis, exploration of testes and scrotum, orchiectomy, epididymectomy, excision hydrocoele, excision varicocele, vasectomy)

Some of these procedures are not covered on KeyCare and Essential Smart plans. These are noted by an asterisk * in the list above.

Eastern Cape

EAST LONDON	■ East London Day Hospital	KH	S	O	C
	■ Life Beacon Bay Hospital	KH KS	S	O	C
	■ Life St Dominic's Hospital	KH	S	O	C
	■ Life St James Hospital	KH		O	C
HUMANSDORP	■ Life Isivivana Private Hospital	KH		O	C
MATATIELE	■ Matatiele Private Hospital			O	C
MTHATHA	■ Life St Mary's Private Hospital	KH	S	O	C
PORT ELIZABETH	■ The Edge Private Clinic	KH	D	O	C
	■ Greenacres Hospital		S	O	C
	■ Life Mercantile Hospital	KH			
	■ Life St George's Hospital	KH KS	D	O	C
	■ Medical Forum Theatre	KH KS	D S	O	C
QUEENSTOWN	■ Life Queenstown Private Hospital	KH	S	O	C
UITENHAGE	■ Netcare Cuyler Hospital	KH		O	C

Free State

BETHLEHEM	■ Bethlehem Medical Centre	KH	D S	O	
	■ Mediclinic Hoogland	KH		O	
BLOEMFONTEIN	■ Citymed Theatre	KH KS	D S	O	
	■ Cure Day Clinics Bloemfontein	KH KS	D S	O	
	■ Pasteur Eye Hospital (Horizon Eye Care Centre)	KH	D S	O	
	■ Life Rosepark Hospital	KH KS	D	O	
	■ Mediclinic Bloemfontein			S O	
	■ Mediclinic Bloemfontein Day Clinic	KH	D S	O	
	■ Stirling Hospital	KH	D S	O	
	■ Universitas Private Hospital	KH			
FRANKFORT	■ Riemland Clinic			O	
HARRISMITH	■ Busamed Harrismith Private Hospital	KH KS		O	
KROONSTAD	■ Netcare Kroon Hospital	KH		O	
MANGAUNG	■ Pelonomi Private Hospital	KH			
SASOLBURG	■ Vaalpark Medical Centre	KH			

All network lists can change at any time. Please go to www.discovery.co.za to see the latest list before any planned admissions.

Gauteng

ALBERTON	▪ Netcare Alberton Hospital			D		O	
	▪ Optimed	KH		D	S	O	
	▪ The Ear and Eye Clinic	KH		D	S	O	
BENONI	▪ Karibu Day Clinic	KH					
	▪ Lakefield Surgical Centre (Pty) Ltd	KH		D	S	O	
	▪ Life The Glynnwood Hospital	KH				O	
	▪ Linmed Hospital					O	
	▪ Optiklin Eye Hospital	KH				O	
	▪ Sunshine Hospital	KH					
	▪ The Healthy Eye	KH	KS		D	S	O
	▪ Advanced East Rand Day Hospital	KH	KS		D	S	O
BOKSBURG	▪ Boksburg Medical & Dental Centre	KH	KS		D	S	O
	▪ Sunward Park Hospital					O	
	▪ Life Dalview Hospital	KH				O	
BRAKPAN	▪ Centurion Eye Hospital	KH	KS		D	S	O
	▪ Centurion Day Hospital	KH	KS		D	S	O
	▪ Unitas Hospital					O	
EDENVALE	▪ Edenvale Day Clinic	KH			D	S	O
	▪ Constantia Clinic	KH	KS		D	S	O
FLORIDA	▪ Fauchard Clinic	KH	KS		D	S	O
	▪ Germiston Medical & Dental Centre	KH	KS		D	S	O
GERMISTON	▪ Life Roseacres Hospital	KH			D	S	O
	▪ Life Suikerbosrand Hospital	KH					O
HEIDELBERG	▪ Bioart Fertility Clinic				D	S	O
	▪ Centre of Advanced Medicine	KH			D	S	O
	▪ Cure Day Clinics – Fourways	KH	KS		D	S	O
	▪ Dr G M Pitje Day Clinic	KH	KS		D	S	O
	▪ East Rand N17 Private Hospital						O
	▪ Fordsburg Clinic	KH	KS		D	S	O
	▪ Garden City Clinic	KH					O
JOHANNESBURG	▪ Bioart Fertility Clinic				D	S	O
	▪ Centre of Advanced Medicine	KH			D	S	O
	▪ Cure Day Clinics – Fourways	KH	KS		D	S	O
	▪ Dr G M Pitje Day Clinic	KH	KS		D	S	O
	▪ East Rand N17 Private Hospital						O
	▪ Fordsburg Clinic	KH	KS		D	S	O
	▪ Garden City Clinic	KH					O

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Gauteng

JOHANNESBURG	■ Johannesburg Eye Hospital	KH KS	D S O
	■ Life Bedford Gardens Hospital		D O
	■ Life Brenthurst Hospital	KH KS	D O
	■ Life Fourways Hospital		D S O
	■ Linksfield Park Clinic		O
	■ Linkwood Clinic		O
	■ Mediclinic Midstream		S O
	■ Mediclinic Morningside		D S O
	■ Mediclinic Sandton		O
	■ Milpark Hospital		O
	■ Mulbarton Hospital		O
	■ Nelson Mandela Children's Hospital	KH	D S O
	■ Park Lane Clinic		O
	■ Rosebank Clinic		O
	■ Sandhurst Eye Centre	KH KS	D S O
	■ Intercare Day Hospital Sandton	KH KS	D S O
	■ Sunninghill Nursing Home		O
	■ Twenty Twenty Eye Surgery Centre	KH	D S O
	■ Visiomed Eye Laser Clinic	KH KS	D S O
	■ Vitalab Centre For Gynaecological Endoscopy		D S O
■ Wits Donald Gordon Medical Centre		D S O	
KEMPTON PARK	■ Arwyp Medical Centre***	KH	D O
	■ Birchmed Surgical Clinic	KH KS	D S O
	■ Ekurhuleni Surgiklin Day Clinic	KH KS	D S O
	■ Mercidoc Day Clinic	KH KS	
KRUGERSDORP	■ Krugersdorp Private Hospital		O
	■ Netcare Pinehaven Hospital		O
LENASIA	■ Lenmed Clinic Limited	KH	D O
	■ Lenmed Daxina Private Hospital	KH	D O
























































































*** Facility partially funded on KeyCare Plans.

We pay up to a maximum of 70% of the hospital account, you will need to pay for the balance of the hospital account.

If the admission is a Prescribed Minimum Benefit, we will pay 80% of the Discovery Health Rate.

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Gauteng

MIDRAND	■ Cure Day Clinics - Midstream	 	  
	■ Life Carstenhof Hospital		 
	■ Netcare Waterfall City Hospital		
PRETORIA	■ Advanced Groenkloof Day Hospital	 	  
	■ Akasia Clinic		
	■ Botshilu Private Hospital		
	■ Constantia Park Medical and Dental Centre	 	  
	■ Cure Day Clinics – Erasmuskloof	 	  
	■ Femina Clinic		
	■ Intercare Day Hospital Hazeldean (Pty) Ltd	 	  
	■ Intercare Day Hospital – Irene	 	  
	■ Jakaranda Hospital		
	■ Kilnerpark Narko Clinic	 	  
	■ Life Brooklyn Day Hospital	 	  
	■ Life Eugene Marais Hospital	 	
	■ Life Faerie Glen Hospital		
	■ Life Groenkloof Hospital		  
	■ Life Pretoria North Surgical Centre	 	  
	■ Life Wilgers Hospital		 
	■ Louis Pasteur Hospital***		 
	■ Mediclinic Legae		
	■ Mediclinic Kloof		
	■ Mediclinic Medforum		
	■ Mediclinic Muelmed		
	■ Medkin Clinic	 	  
	■ Montana Private Hospital		
	■ Moot Algemene Hospital		
	■ Optimed Eye and Laser Clinic		
	■ Pretoria East Eye Institute		  
■ Pretoria East Private Hospital			

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 KeyCare |  KeyCare Start |  KeyCare Start Regional |  Delta |  Smart |  Coastal

 Other (Applicable to Comprehensive, Core, Saver and Priority plans – excluding Delta, Smart and Coastal options.)

Gauteng

PRETORIA	■ Pretoria Eye Institute	KH				O
	■ Pretoria Urology Hospital					O
	■ Waterkloof Surgical Centre	KH		D	S	O
	■ Zuid Afrikaans Hospital***	KH				O
RANDBURG	■ Olivedale Clinic					O
RANDFONTEIN	■ Lenmed Health Randfontein Private Hospital	KH				
	■ Life Robinson Private Hospital	KH		D		O
ROODEPOORT	■ Cure Day Wilgeheuwel Hospital	KH		D	S	O
	■ Life Flora Hospital					O
	■ Life Wilgeheuwel Hospital			D	S	O
	■ Life Wilgeheuwel Day Clinic	KH	KS	D	S	O
	■ Mayo Clinic	KH	KS	D	S	O
SOWETO	■ Apex Surgi Centre Soweto	KH	KS	D	S	O
	■ Dr SK Matseke Private Hospital	KH		D	S	O
	■ Tshepo-Themba Private Hospital		KS			
SPRINGS	■ Life Springs Parkland Hospital	KH				O
TEMBISA	■ Zamokuhle Private Hospital	KH	KS			O
VAAL	■ Clinix Private Hospital Sebokeng	KH	KS	D		O
	■ Mediclinic Emfuleni	KH		D		O
	■ Ocumed	KH	KS	D	S	O
VANDERBIJLPARK	■ Cormed Clinic					O
VEREENIGING	■ Mediclinic Vereeniging				S	O
	■ Midvaal Private Hospital	KH		D		O
	■ Visiclin Eye Clinic	KH	KS	D	S	O
VOSLOORUS	■ Clinix Botshelong Empilweni Clinic	KH	KS		S	O
WESTGATE	■ Medgate Day Clinic	KH	KS	D	S	O

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KwaZulu-Natal

AMANZIMTOTI	<ul style="list-style-type: none"> Kingsway Hospital 	KH				O	C	
BALLITO	<ul style="list-style-type: none"> Alberlito Hospital 					O	C	
	<ul style="list-style-type: none"> Ribumed Ballito Day Hospital 	KH		D	S	O	C	
BEREA	<ul style="list-style-type: none"> JMH Morningside Day Hospital 	KH		D	S	O	C	
CHATSWORTH	<ul style="list-style-type: none"> Life Chatsmed Garden Hospital 	KH		D		O	C	
DURBAN	<ul style="list-style-type: none"> Ahmed Al-Kadi Private Hospital 					O	C	
	<ul style="list-style-type: none"> City Hospital 	KH				O	C	
	<ul style="list-style-type: none"> Durban Eye Hospital 	KH	KS		D	S	O	C
	<ul style="list-style-type: none"> Durdoc Clinic 	KH						
	<ul style="list-style-type: none"> Ethekwini Hospital and Heart Centre 				D		O	C
	<ul style="list-style-type: none"> Hillcrest Private Hospital 						O	C
	<ul style="list-style-type: none"> Life Entabeni Hospital 	KH	KS		D		O	C
	<ul style="list-style-type: none"> Life Westville Hospital 				D	S	O	C
	<ul style="list-style-type: none"> Lorne Street Anaesthetic Clinic 				D	S	O	C
	<ul style="list-style-type: none"> Nu-shifa Hospital*** 	KH					O	C
	<ul style="list-style-type: none"> Parklands Hospital 						O	C
	<ul style="list-style-type: none"> St Augustine's Hospital 						O	C
	<ul style="list-style-type: none"> Westridge Surgical Day Clinic 	KH	KS		D	S	O	C
EMPANGENI	<ul style="list-style-type: none"> Life Empangeni Private Hospital 	KH				O	C	
HOWICK	<ul style="list-style-type: none"> Howick Day Clinic 	KH		D	S	O	C	
	<ul style="list-style-type: none"> Lenmed Howick Private Hospital 					O	C	
ISIPINGO	<ul style="list-style-type: none"> Isipingo Clinic 	KH			S	O	C	
KOKSTAD	<ul style="list-style-type: none"> Kokstad Private Hospital 	KH				O	C	
LADYSMITH	<ul style="list-style-type: none"> Ladysmith Day Hospital 	KH				O	C	
	<ul style="list-style-type: none"> La Verna Hospital 	KH				O	C	
MARGATE	<ul style="list-style-type: none"> Margate Private Hospital 					O	C	
	<ul style="list-style-type: none"> Shelly Beach Day Hospital 	KH		D	S	O	C	
NEWCASTLE	<ul style="list-style-type: none"> Mediclinic Newcastle 	KH			S	O	C	
	<ul style="list-style-type: none"> Mediclinic Newcastle Day Hospital 	KH			S	O	C	
PINETOWN	<ul style="list-style-type: none"> Life The Crompton Hospital 	KH				O	C	
	<ul style="list-style-type: none"> Pinetown Medicross Theatre 	KH	KS		D	S	O	C

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Mpumalanga

BARBERTON	<ul style="list-style-type: none"> RH Phodiclinic 	KH					
EMALAHLENI	<ul style="list-style-type: none"> Advanced De La Vie Day Hospital 	KH	KS	D	S	O	
	<ul style="list-style-type: none"> Emalahleni Day Hospital 	KH	KS	D	S	O	
	<ul style="list-style-type: none"> Highveld Eye 	KH	KS	D	S	O	
	<ul style="list-style-type: none"> Life Cosmos Hospital 	KH		D	S	O	
ERMELO	<ul style="list-style-type: none"> Mediclinic Ermelo 	KH					O
MIDDELBURG	<ul style="list-style-type: none"> Life Midmed Private Hospital 	KH	KS				O
MBOMBELA	<ul style="list-style-type: none"> Lowveld Hospital 	KH					O
	<ul style="list-style-type: none"> Mediclinic Nelspruit 	KH	KS	KR			O
	<ul style="list-style-type: none"> Mediclinic Nelspruit Day Clinic 	KH	KS	KR		S	O
	<ul style="list-style-type: none"> Surgiclinic 					S	O
	<ul style="list-style-type: none"> Kiaat Private Hospital 						O
PIET RETIEF	<ul style="list-style-type: none"> RH Piet Retief Private Hospital 	KH					
TRICHARDT	<ul style="list-style-type: none"> Mediclinic Highveld 	KH		KR			O

North West

BRITS	<ul style="list-style-type: none"> Mediclinic Brits 	KH					O
CARLTONVILLE	<ul style="list-style-type: none"> The Fountain Private Hospital 	KH					O
KLERKSDORP	<ul style="list-style-type: none"> Daleside Day Hospital 	KH				S	O
	<ul style="list-style-type: none"> Life Anncron Hospital 	KH				S	O
	<ul style="list-style-type: none"> Wilmed Park Private Hospital 						O
MAFIKENG	<ul style="list-style-type: none"> Victoria Private Hospital 	KH					O
POTCHEFSTROOM	<ul style="list-style-type: none"> Mediclinic Potchefstroom 	KH					O
	<ul style="list-style-type: none"> Mooimed Private Hospital 	KH					O
	<ul style="list-style-type: none"> Potchefstroom Medical & Dental Centre 	KH			D	S	O
RUSTENBURG	<ul style="list-style-type: none"> Ferncrest Hospital 				D	S	
	<ul style="list-style-type: none"> Life Peglerae Hospital 	KH	KS				O
	<ul style="list-style-type: none"> Rustenburg Medi-Care Centre 						O
	<ul style="list-style-type: none"> Rustenburg Private Eye Clinic 	KH	KS		D	S	O
VRYBURG	<ul style="list-style-type: none"> Vryburg Private Hospital 	KH					O

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Northern Cape

HARTSWATER	■ Jane Keyser Clinic					O	C
	■ Medi – Harts Day Clinic	KH				O	C
KATHU	■ Lenmed Health Kathu Private Hospital	KH				O	
	■ Lenmed Royal Hospital and Heart Centre*				S		C
KIMBERLEY	■ Mediclinic Kimberley	KH				O	C
	■ Narko Clinic	KH			S	O	C
LIME ACRES	■ Finsch Mine Hospital	KH					
UPINGTON	■ Kalahari Day Theatre Cataract and Eye Centre	KH			S	O	C
	■ Mediclinic Upington	KH				O	C

Western Cape

ATLANTIS	■ Wesfleur Private Clinic	KH			D	S	O	C
BELLVILLE	■ Bellville Medical Centre	KH	KS				O	C
	■ Khangella Eye Theatre	KH	KS		D	S	O	C
	■ Mediclinic Louis Leipoldt	KH		KR			O	C
CAPE TOWN	■ Alchimia Clinic	KH			D	S	O	C
	■ Drs Aevitas Clinic PTY LTD				D	S	O	C
	■ Busamed Paardevlei Private Hospital (Rf) (Pty) Ltd						O	C
	■ Cape Dental Theatres				D	S	O	C
	■ Cape Eye Hospital	KH					O	C
	■ Christiaan Barnard Memorial Hospital	KH					O	C
	■ Gatesville Medical Centre	KH			D	S		C
	■ Life Kingsbury Hospital					S	O	C
	■ Life Vincent Pallotti Hospital				D		O	C
	■ The Link Day Surgery Clinic						O	C
	■ Mediclinic Cape Gate Day Clinic	KH	KS		D	S	O	C
	■ Mediclinic Cape Town				D	S	O	C
	■ Mediclinic Constantiaberg					S	O	C
	■ Medicross Foreshore Day Hospital	KH			D	S	O	C
	■ Mediclinic Panorama				D	S	O	C
	■ Mediclinic Strand						O	C
■ Melomed Tokai	KH					O	C	
■ N1 City Hospital						O	C	

















































































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Western Cape

CAPE TOWN	▪ Netcare Blaauwberg Hospital								O	C
	▪ New Era Health Day Clinic	KH			D	S			O	C
	▪ Parow Medical and Dental Centre	KH	KS		D	S			O	C
	▪ Peninsula Eye Hospital				D	S			O	C
	▪ UCT Medical Centre (Pty) Ltd	KH							O	C
	▪ Summerhill Surgical Centre	KH			D	S			O	C
	▪ Tokai Medical and Dental Centre	KH	KS		D	S			O	C
	▪ The Cosmetic Surgery Institute	KH			D	S			O	C
CONSTANTIA	▪ Driftwood Clinic	KH			D	S			O	C
DURBANVILLE	▪ Advanced Durbanville Surgical Centre	KH	KS		D	S			O	C
	▪ Mediclinic Durbanville Day Clinic	KH	KS		D	S			O	C
	▪ The Surgical Institute	KH	KS		D	S			O	C
GEORGE	▪ George Surgical Centre	KH	KS		D	S			O	C
	▪ Mediclinic Geneva	KH	KS	KR				S	O	C
	▪ Mediclinic George	KH	KS	KR				S	O	C
GOODWOOD	▪ Monte Vista Clinic	KH	KS		D	S			O	C
HERMANUS	▪ Hermanus Medical Care T/A (Pty) Ltd Hermanus Day Hospital	KH			D				O	C
	▪ Mediclinic Hermanus	KH							O	C
KHAYELITSHA	▪ Thembani Theatres	KH			D	S			O	C
KNYSNA	▪ Advanced Knysna Surgical Centre	KH	KS						O	C
	▪ Life Knysna Private Hospital								O	C
KRAAIFONTEIN	▪ Kraaifontein Medical and Dental Centre	KH	KS		D	S			O	C
KUILSRIVER	▪ Kuilsriver Private Hospital	KH							O	C
MILNERTON	▪ Intercare Day Hospital Century City	KH	KS	KR	D	S			O	C
	▪ Mediclinic Milnerton	KH		KR				S	O	C
MITCHELLS PLAIN	▪ Mitchells Plain Medical Centre	KH			D	S				
MOSSEL BAY	▪ Life Bay View Hospital	KH							O	C
	▪ Vidamed Bay Hospital	KH			D	S			O	C
OUDTSHOORN	▪ Cango Medicentre	KH							O	C
	▪ Mediclinic Klein Karoo	KH							O	C
PAARL	▪ Cure Day Clinics - St Stephens Paarl	KH			D				O	C
	▪ Mediclinic Paarl	KH							O	C

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Western Cape

PAROW	■ Advanced Panorama Surgical Centre	     
	■ Cure Day Clinics - Bellville	     
	■ Panorama Laser Clinic	    
PLETTENBERG BAY	■ Mediclinic Plettenberg Bay	 
ROBERTSON	■ Carewell Robertson Day Hospital	  
SIMON'S TOWN	■ Advanced Harbour Bay Surgical Centre	    
SOMERSET WEST	■ Cure Day Clinic - Somerset West	    
	■ Mediclinic Vergelegen	  
	■ Mediclinic Vergelegen Day Clinic	   
	■ Somerset Aesthetic Clinic	    
	■ Summerhill Surgical Centre	   
SOUTHERN SUBURBS	■ John Hill Eye Laser Centre	 
	■ Life Sport Science Orthopaedic Surgical Day Centre	    
	■ Rondebosch Medical Centre	  
STELLENBOSCH	■ Mediclinic Stellenbosch Day Clinic	   
	■ Mediclinic Winelands Day Clinic	   
	■ Wijnland Fertility Clinic	   
VREDENBURG	■ Life West Coast Private Hospital	  
WORCESTER	■ Advanced Worcester Surgical Centre	   
	■ Mediclinic Worcester	  

Lesotho

MASERU	■ Maseru Private Hospital	 
	■ Willies Hospital	

VIEW OTHER NETWORK PROVIDERS USING FIND A HEALTHCARE PROVIDER ON THE DISCOVERY APP.



DOCTOR NETWORKS



HOSPITAL NETWORKS



MEDICINE NETWORKS



DAY SURGERY NETWORKS

The Discovery app and Find a Healthcare Provider are brought to you by Discovery Health (Pty) Ltd; registration number 1997/013480/07, an authorised financial services provider and administrator of medical schemes.

** Regional network hospital

*** Facility partially funded on KeyCare Plans.

We pay up to a maximum of 70% of the hospital account, you will need to pay for the balance of the hospital account.

If the admission is a Prescribed Minimum Benefit, we will pay 80% of the Discovery Health Rate.

All network lists can change at any time. Please go to www.discovery.co.za to see the latest list before any planned admissions.

 KeyCare |  KeyCare Start |  KeyCare Start Regional |  Delta |  Smart |  Coastal

 Other (Applicable to Comprehensive, Core, Saver and Priority plans – excluding Delta, Smart and Coastal options.)

Contact us

The following channels are available for your complaints and we encourage you to follow the process:

01 | TO TAKE YOUR QUERY FURTHER:

If you have already contacted the Discovery Health Medical Scheme and feel that your query has still not been resolved, please complete our online complaints form on www.discovery.co.za. We would also love to hear from you if we have exceeded your expectations.

02 | TO CONTACT THE PRINCIPAL OFFICER:

If you are still not satisfied with the resolution of your complaint after following the process in Step 1 you are able to escalate your complaint to the Principal Officer of the Discovery Health Medical Scheme. You may lodge a query or complaint with Discovery Health Medical Scheme by completing the online form on www.discovery.co.za or by emailing principalofficer@discovery.co.za.

03 | TO LODGE A DISPUTE:

If you have received a final decision from Discovery Health Medical Scheme and want to challenge it, you may lodge a formal dispute. You can find more information of the Scheme's dispute process on the website.

04 | TO CONTACT THE COUNCIL FOR MEDICAL SCHEMES:

Discovery Health Medical Scheme is regulated by the Council for Medical Schemes. You may contact the Council at any stage of the complaints process, but we encourage you to first follow the steps above to resolve your complaint before contacting the Council. Contact details for the Council for Medical Schemes: Council for Medical Schemes Complaints Unit, Block A, Eco Glades 2 Office Park, 420 Witch-Hazel Avenue, Eco Park, Centurion 0157 | complaints@medicalschemes.co.za | 0861 123 267 | www.medicalschemes.co.za

The hospital network lists can change at any time. Please go to www.discovery.co.za to see the latest list before any planned admissions.