

# VITALITY ACTIVE AND VITALITY MONEY CAMPAIGN WITH VIRGIN ACTIVE Terms and conditions



## Get up to 75% off your monthly gym fees at Virgin Active

Discovery Vitality aims to make exercise irresistible with a limited-time Vitality Active gym offer. With the help of our fantastic fitness partner, Virgin Active, we help thousands of members to get moving and feel great every day. For a limited time only, get **up to 75% off** your monthly gym fees at Virgin Active.

Log in to your Discovery profile on the Discovery app or the Discovery website to view your personalised discount.

### General campaign terms and conditions

1. The promoter of the campaign is Discovery Vitality (Pty) Limited. Also referred to as **'we'**, **'us'** and **'our'**.
2. The participant in the campaign is any Vitality Active member who meets the qualifying criteria for this campaign and takes part in this campaign. Also referred to as **'you'** and **'your'**.
3. If you break or try to break any of the rules, we will immediately disqualify you.
4. With regards to any of our promotional material and communications, we will not be held responsible for any misrepresentation caused by:
  - a. An unintentional copy error
  - b. A typing error
  - c. An omission that may occur.
5. We reserve the right to revise, alter or end the campaign at our discretion. In such an event, you will:
  - a. Waive any rights which you may have against us, our affiliates or associated companies
  - b. Acknowledge that you have no recourse or claim of any nature against us or any entity of the Discovery Group of Companies.

6. If we choose to change or end the offer, we will let you know beforehand or as soon as is reasonably possible.
7. We reserve the right to end this campaign immediately if required to do so because of the law. If we end the campaign, you:
  - a. Agree to waive any rights that you may have in terms of this offer
  - b. Acknowledge that you will have no recourse against us or our agents.
8. Rewards cannot be exchanged for cash or transferred.
9. We do not take any responsibility and will not be held liable for any loss, injury or damage of any nature caused by your engagement in the campaign or your use of the discounted offer.

## Who qualifies for the Vitality Active gym offer?

From 1 November 2023 to 31 December 2024, you can use the Vitality Active gym benefit offer at Virgin Active for **Club memberships only** if you meet all the following criteria:

- You are a Vitality Active member aged 18 years or older. This includes child dependants aged 18 years and older.
- You have a qualifying Discovery Bank product\*. You must have Vitality Money activated to qualify. (This excludes savings accounts and the Old Discovery Card).

The Vitality Active discount is based on:

- The type of gym membership you have (in this case Virgin Active Club)
- Entity role, meaning whether you are the main member, spouse or adult dependant (includes a child dependant aged 18 years or older) on the Vitality Active membership
- Number of gym workouts.

If you use the Vitality Active gym offer, you can only join Virgin Active at the Vitality Active rates and you will no longer qualify for Pay as you Gym (PAYG).

\*The qualifying Discovery Bank accounts are the Discovery Account, Gold PAYT account, Gold transaction bundle account, Gold credit card, Gold suite account, Platinum PAYT account, Platinum transaction bundle account, Platinum credit card, Platinum suite account, Black PAYT account, Black transaction bundle account, Black credit card, Black suite account, Purple Bank suite account and Purple Wealth account.

## The gym membership options available are:

Vitality Active entity role	Type of Virgin Active health club membership	Vitality Active saving on monthly fees
For main member or spouse	Club (one gym)	Up to 75% off the standard monthly fee
For adult dependants (over the age of 18 years)	Club	50% off the standard monthly fee

## What you pay for the Vitality Active gym offer

- You'll pay a once-off gym activation fee equal to one month's full retail rate of the gym contract for each adult 18 years and older who wants to use the Vitality Active gym offer at Virgin Active. This applies unless it is part of a [campaign](#).
- To find out the retail rates, contact your nearest Virgin Active health club.
- You must pay a club access device fee of R125 for each person who activates the Vitality Active gym offer.
- Each person will get their own club access device.

## To keep the maximum gym saving at Virgin Active

- For the first 12 months of the Vitality Active gym saving, you will get the maximum saving applicable for the Vitality Active portion, regardless how many gym sessions you complete in those 12 months.
- As the main member or spouse with a Virgin Active Club gym membership, you need to complete at least 36 gym workouts in a rolling 12-month period to keep your maximum gym saving of up to 75% off the standard monthly gym fee. Otherwise, the up to 75% will reduce to 50%.
- At the end of your initial 12-month contract period of using this offer, we count your gym workouts to check that you have been to the gym enough times in that 12-month period to keep the maximum Vitality Active savings.
- You will get a lower discount until you have reached the 36 gym workouts in a rolling 12-month period again. If you then meet the required 36 gym workouts, you will not get the 75% saving immediately, you will only get the 75% saving in the following month.
- From then on, at the end of every month we count back 12 months to find out what your total number of gym workouts were during that period.
- Only one gym workout a day will count towards your total requirement of 36 gym workouts.
- You will receive the lower discount until you have reached the required 36 gym workouts in a rolling 12-month period again.
- For your workout to be considered valid for the purposes of this offer, you must exercise for longer than 30 minutes during each visit to your chosen health club.
- As a child dependant aged 18 or older or an adult dependant, your discount will be 50% of your monthly club membership fee.

Read the [Virgin Active's Terms and Conditions](#) for more information.

## How to join Virgin Active through the Discovery app:

1. Log in to your Discovery app.
2. Tap the **join gym** tile and follow the simple process to activate your gym contract.

As a Discovery Bank client, you must be 18 years or older with an active Vitality Active membership. You must also be the main member, spouse, adult dependant or child dependant aged 18 years or older.

Your linked Discovery Bank account must be kept in good standing as defined in <https://cms.discovery.bank/site/del-stream/pdfs/bank-rewards-terms-and-conditions.pdf>.

**Good standing** means that none of your Discovery Bank accounts and credit facilities are overdrawn, in arrears, in default, or subject to any legal process with Discovery Bank – including being under debt counselling, administration or sequestration and keeping your KYC (verification information) or AML (anti-money-laundering) information up to date.

**The same rules apply when joining the gym in person.**

## Upgrades, downgrades or transfers between health clubs

- This offer only applies to Virgin Active Club memberships and excludes Premier and Collection benefits.
- If you want to upgrade, downgrade or change your chosen health club, you must call Virgin Active on 0860 20 09 11. Please note that the Vitality Active and Vitality Money discount does not apply to any upgrades.
- Virgin Active may charge an administration fee for these changes.
- If you are an existing Virgin Active member who qualifies for the Vitality Active gym offer, please contact the Virgin Active call centre to assist in benefiting from this offer.

**Please note:** You can only change your gym membership or your home club 60 days from the date of activation of your membership at Virgin Active.

**Remember, Virgin Active charges an administration fee for these changes.**

## Swipe your card each time you go to the health club to get Vitality fitness points

- Record your workouts and earn Vitality fitness points by swiping your club access card each time you visit the health club.
- If the health club cannot swipe your card for any reason, you must ask to sign the manual register or show your ID/passport/drivers licence at the reception to make sure we can award you with your points.
- For your workout to be considered valid for the purposes of this offer, you must exercise for longer than 30 minutes during each visit to your chosen health club.

## Earn Vitality fitness points (also referred to as Vitality Health fitness points)

- As an adult, you can each earn 100 Vitality fitness points for one gym workout a day.
- As an adult, you can also earn 50 Vitality fitness points a day by doing a 30-minute online workout, which will count towards your requirement of doing 36 gym workouts in a rolling 12-month period. To access the online workouts, you will need to visit <https://www.virginactive.coach/> and log in with your MyVirginActive details.

- You can earn up to 1,200 Vitality points per month by completing online workouts and tracking 10,000 or more steps a day.
- Points for all fitness activities are capped at 30,000 Vitality fitness points a year for each member.
- Please note that additional adult dependants will have separate limits and caps. Please consult the [Vitality Summary of Points Guide](#) for more information regarding these limits and caps, as well as other ways to earn Vitality fitness points.
- To check your points, go to the Vitality Points Tracker at [www.discovery.co.za](http://www.discovery.co.za).
- The Gym Tracker will show you how many times you have worked out at the gym in the previous rolling 12 months.
- Each gym member will only have access to their own individual dashboard. You will not have access to a spouse or adult dependant's gym workouts.
- Your Vitality fitness points can take up to four days to reflect on the Vitality Points Tracker on the *Track and earn points* page accessed through your profile on [www.discovery.co.za](http://www.discovery.co.za).
- All Vitality fitness points you earn at the health club go towards the Vitality fitness points category.
- We will only award you with Vitality points for one fitness activity a day.
- If you complete two or more fitness activities in one day, then we will award you with the higher of the points.

## How to cancel your Virgin Active membership

- To cancel your Virgin Active membership, you will need to ask Virgin Active directly to cancel your contract with them.
- You need to give Virgin Active one month's notice.
- Virgin Active's standard cancellations rules will apply. There is usually a cancellation fee which is linked to the outstanding balance of a 12-month contract. These details will be in the contract you sign at the health club.
- If you are still within your initial 12-month gym contract, then Virgin Active rules will apply and you will need to pay an early-cancellation fee to Virgin Active as prescribed by the Consumer Protection Act (CPA), Section 14.
- If you are the main member and are in the process of upgrading to Vitality Premium, all the relevant rules will apply, including limitations and waiting periods governing Vitality Premium's gym benefit.

## Ending your benefit

If you are no longer a Vitality Active member, you will no longer qualify for the Vitality Active discount on your gym membership. After that the standard terms of the Virgin Active contract will continue to apply.

If you are no longer a Discovery Bank client with a qualifying Discovery Bank product, we reserve the right to cancel your gym discount provided in the Vitality Active offer. After that the standard terms of the Virgin Active contract will continue to apply.

## Third-party consent when activating the Vitality Active gym offer

You understand that to activate the Vitality Active gym offer, Virgin Active will first have to check with Discovery Vitality if you qualify to receive the offers referred to in this guide. By engaging with Virgin Active, you warrant – meaning you make a legal promise – that you have the right to let Virgin Active and Discovery Vitality share information. This includes the personal information of people on your Vitality Active membership. Virgin Active and Discovery Vitality share this information to find out who can qualify for the offers set out in this guide.

By activating the Vitality Active gym offer, you agree to the respective limits, terms and conditions. You also agree that Discovery Vitality (Pty) Limited, Discovery Bank Limited and Virgin Active may share your payment and personal information as well as transactional data to administer the offer effectively.

## Tax on your savings

- You may have a duty to pay tax on the savings that you earn.
- It is your responsibility to speak to a tax practitioner for advice.
- We are not responsible for any consequences if you fail to ask a tax practitioner for advice or if you fail to pay the applicable tax.

## Need help or additional information?

If you have any questions or need more information about the Vitality Active gym offer, visit the [Discovery Vitality Help page](#) or [send us a query](#).

If, for any reason, there is a conflict between rules in these terms and conditions and the Vitality Main Rules, the Vitality Main Rules for Vitality Active members will always apply.

### Keep up to date with the latest news from Vitality:

- [Download the Discovery app](#).
- Follow Discovery Vitality on [Facebook](#), [X](#) and [Instagram](#).
- [Chat to us on WhatsApp](#).

Specific limits, terms and conditions apply to each offer or product and may change. We will let you know when we make such changes.

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